

# Annual Report for 2017

### **Association for Demoratic Initiatives Sarajevo**

**Phone.** +387 33 262 415 **Fax** +387 33 262 416

Zmaja od Bosne 8 71 000 Sarajevo www.adi.org.ba snjezana@adi.org.ba

### **CONTENT**

INTRODUCTION
ABOUT US
Project: "Characteristics and Significance of Situational Testing in Process of Proving Discrimination"6
Project: "(In)visible Minorities - Zero Tolerance toward Discrimination of LGBT Persons"7  Project: "Fighting against Hate Speech and Hate Crime"
Project: "Strengthening Investigation and Prosecution Capacities in the Western Balkan  Countries - Financial Investigations as a Tool to Combat Organized Crime and  Corruption"
Project: "Restoring Civic Mission of Education - Window of Opportunity for Change"11 Project: "Strengthening Public Trust in Prosecutorial System in BiH through Improving
Transparency and Accountability"12  MEDIA14
PARTNERS (Partners in BiH and international partners)
FINANCIAL REPORT FOR 2017
Income statement for 2017
CONTACT INFORMATION20

### INTRODUCTION

Dear Madam/Sir,

Association for Democratic Initiatives Sarajevo (ADI Sarajevo) prepared the Annual Narrative and Financial Report for 2017 in order to present its activities and work results in the past year. The report is intended for the general public, donors, partners and members, and contains detailed descriptions of projects and project activities carried out in the past twelve months.

In 2017, the Association for Democratic Initiatives continued its work in the field of protection and promotion of human rights, fighting discrimination, fighthing for safe space for minority communities in BiH (returnees, LGBT persons, Roma), fight against hate speech and hate crimes, improving the efficiency of the justice system and law enforcement in BiH and the Western Balkan countries, building systemic reconciliation in BiH through capacity building of teachers and students in the field of education for peace. In its project activities, ADI tried to include all citizens of BiH, young people, students, women, returnees, members of minorities in BiH, representatives of BiH authorities.

We hope that this report will give you more information about our work and activities in the field of protection and promotion of human rights in BiH, as well as the promotion of the EU integration processes in BiH. As in previous years, through its project activities, ADI cooperated with NGOs (domestic and international), representatives of legislative and executive government in BiH and institutions, and representatives of the business sector in BiH.

Respectfully, Association for Democratic Initiatives Sarajevo

#### **ABOUT US**

Association for Democratic Initiatives (ADI) Sarajevo is a non-governmental established in 2003 with the aim of performing the work of the Secretariat of the Balkan Human Rights Network (BHRN). BHRN is a regional network of non-governmental organizations active in the field of promotion and protection of human rights. The experiences and methods developed through the work of BHRN, ADI Sarajevo have translated into a consistent form of transferable knowledge codified so that it can be used in all organizations and environments.

For fifteen years, ADI Sarajevo has been working on political and economic development, rule of law, promotion of human rights protection, EU integration in Bosnia and Herzegovina through strengthening participatory democracy practices and initiating partnerships between civil society, state institutions and the private sector. One of ADI's specific goals is to support civil society organizations in building their institutional capacities and promoting their role in society. We do this by promoting and monitoring implementation of existing mechanisms for the protection of human rights, strengthening the practices of participatory democracy and initiating partnerships between civil society and state institutions.

We are most active in the field of the judiciary, where we initiated the establishment of the Justice Network, the first sectoral network in Bosnia and Herzegovina, which counted 64 organizations. ADI is also one of 5 non-governmental organizations that signed a Memorandum on establishing mechanisms for monitoring and evaluating the implementation of the Justice Sector Reform Strategy in Bosnia and Herzegovina with the Ministry of Justice of BiH, and to date has issued three annual reports on the implementation of the Strategy for Justice Sector Reform in BiH. ADI is also a signatory to the commitment letter for the Common Policy Forum established by the Ministry of Justice of Bosnia and Herzegovina and the High Judicial and Prosecutorial Council of Bosnia and Herzegovina in 2013. Since 2013, we have been actively involved in the monitoring hate crimes trials, as well as monitoring of trials of cases of discrimination. In the period from 2007 until today, ADI has been actively involved in advocacy for the adoption and implementation of legislation, which would sanction discrimination in BiH. In addition to taking part in the process of adopting the Law on the Prohibition of Discrimination in 2007, ADI actively participated in giving comments on the application of the Law in 2010. In the framework of reporting for the Universal Periodic Review in front of the Justice Network, ADI submitted two reports (2010 and 2014) to the Human Rights Council, which provided an overview of recommendations for resolving the problem of discrimination in BiH. In the period 2010-2011, ADI worked on strengthening capacities of workers in five areas, one of which concerns discrimination of workers in the field of labor rights.

Additionally, in 2016, ADI was the first NGO which prepared the manual "Situational testing of discrimination" in Bosnian/Serbian/Croatian, which was written with the intention to help activists get better acquainted with situational testing, to better understand why it is useful to master this method, in which cases the testing should be applied and how to implement in practice.

ADI has built strong partnerships with a large number of institutions throughout BiH and the region. In the realization of ongoing project activities, ADI relies on more than 300 organizations in BiH, several municipalities, the Ministry of Justice at the state and entity levels, the Ministry of Human Rights and Refugees of BiH and the Ministry of Civil Affairs of BiH. Our donors are USAID, US Embassy in BiH, Open Society Fund BiH, European Commission, Civil Rights Defenders, Government of Great Britain, Swiss Government, Swiss Embassy in Sarajevo, Embassy of the Kingdom of the Netherlands in Montenegro, Danish Center for Human Rights, Catalan Ombudsman, UNDP BiH, UNDP Serbia, the British Embassy in BiH, the Government of Sweden, the OSCE mission in Croatia and the Danish Ministry of Foreign Affairs.

Furthermore, ADI is working on capacity building of civil society organizations by organizing trainings for civil society organizations (CSOs) with the focus on developing their knowledge and skills in the field of policy making, project proposals writing, financial management, strategic planning, communication strategy creation, organizing advocacy campaigns and public consultations. Similar trainings are organized in municipalities and small companies throughout the country.



#### **PROJECTS**

### Project: "Characteristics and Significance of Situational Testing in Process of Proving Discrimination"

Implementation period of the project: 01/09/2016 - 30/09/2017

Donor: Američka agencija za međunarodni razvoj (USAID) i Fond otvoreno društvo

BiH (FOD BiH)

Project leader: Association for Democratic Initiatives Sarajevo

Cooperation: Mediacentar Sarajevo, Centre for Social Research Analitika, Rights for

All and Vaša prava BiH

Target group: Civil society organizations

Place of implementation of the project: Bosnia and Herzegovina

The overall objective of the project: Raise awareness and capacities of CSOs on the importance of situational testing (ST) as a research method and a method for proving discrimination.

Short description of the project: Discrimination on virtually all grounds remains the main generator of human rights violations in Bosnia and Herzegovina. The situation in some areas has deteriorated over the years, and despite the numerous recommendations coming from civil society organizations and the Ombudsman/Human Rights Ombudsman institution in BiH that were expected to be implemented by the authorities. Discrimination is most often expressed against members of other ethnic or religious groups, women, returnees, and the LGBTIQ community. ST is a new method aimed at proving discrimination on the spot, and this method is also used in EU countries and provides good results.

**Project activities**: Preparation of a manual on ST for CSOs, two roundtables on the presentation of ST manual and the importance of using ST for CSOs, consultative meetings with CSOs, three educational CSO workshops on ST, ST simulation in controlled conditions.



**Results**: Hard copy version of the Situational Testing Manual created and printed out. Manual distributed to 915 addresses (hard copy 300, e-mail 185, 2 portals 430 downloaded manuals). Two roundtables held (Sarajevo and Banja Luka), total number of participants of two round tables 53 (F 30, M 23). 11 short consultative meetings with CSOs were held. Three educational workshops (Mostar, Tuzla, Banja Luka) were held, total number of participants 54. 54 certificates were issued for participants of educational workshops. Simulated ST in controlled conditions - Jahorina, 22 participants (F 11, M 11).

### Project: "(In)visible Minorities – Zero Tolerance toward Discrimination of LGBT Persons"

Implementation period of the project: 01/01/2017 – 31/12/2017 Donor: Američka agencija za međunarodni razvoj (USAID) Project leader: Helsinki Committee for Human Rights, Bijeljina Project partner: Association for Democratic Initiatives Sarajevo

Target group: CSOs representing LGBT issues

Place of implementation of the project: Bosnia and Herzegovina

The overall objective of the project: Contribute to creating a safe and non-

discriminatory space for LGBT people in BiH.

**Short description of the project:** The absence of social interventions, condemnation and punishment of violence against LGBT people make this community invisible and vulnerable. According to independent research, 51% of members of the LGBT community in BiH were exposed to some form of discrimination, 15% experienced physical violence due to presumed sexual orientation and/or gender identity, 72% verbal attacks and abuse, 36% experienced discrimination in the workplace or in employment. However, LGBT people rarely decide to report violations of their rights

and violence fearing stigmatization, and are also exposed to misunderstanding in the media and civil society.

**Project activities:** Preparation of a preparatory meeting with which the Memorandum of Cooperation was signed, establishment of a project operational team (10 CSOs from BiH), two-day training for the operational team, two two-day meetings where local measures for improving the position of LGBT people were created, local consultations, training for representatives of civil society, training for media representatives, awarding 6 small grants to CSOs, awarding journalism awards, participation in radio and TV shows.



Results: A Memorandum of Understanding on the cooperation of project partners was signed, project team of 10 CSOs from BiH established. Two-day training and two meetings for the operational team were held on which local measures for improving the position of LGBT persons were prepared. Local consultations were held in Bijeljina, Prijedor, Banja Luka, Zenica, Tuzla and Sarajevo, local measures presented to local authorities and gender equality commissions in 6 cities, and received two letters of support for the continuation of the project implementation. Two two-day trainings were held, one for representatives of the civil society and one for the representatives of the media, after the training was held, the competition for journalists was announced and the prize "Quill of respect" was awarded, as well as 6 small CSO grants were awarded for the projects that were dealing with the position of LGBT people in BiH. One TV show and 4 radio shows were broadcasted, which informed the general public about the project activities and local measures.

### Project: "Fighting against Hate Speech and Hate Crime"

Implementation period of the project: 01/01/2017 - 31/12/2017

**Donor:** International human rights organization Civil Rights Defenders

Project leader: Association for Democratic Initiatives Sarajevo

Target group: CSOs, journalists, students

Place of implementation of the project: Bosnia and Herzegovina

The overall objective of the project: Increase the level of awareness of citizens in BiH about the causes and consequences of hate crimes in their communities, and on the

measures that need to be taken to reduce the number of hate crimes and hate speech.

Short description of the project: Considering that the process of changing the awareness of citizens is a long-term and difficult, importance of education and the exchange of experiences on cases of hate crime and hate speech is of great importance. If hate crimes and hate speech are ignored and not given special importance in Bosnian society, we come to the conclusion that these acts are acceptable, and tend to become normal. In due time, society as a whole does not react to these types of crimes at all. The first and most important step in the fight against hate crime and hate speech is its recognition and adequate response by the community, as well as by individuals, citizens, journalists. If there is no response, the chances of turning hate speech into a hate crime are huge, or forgetting that it has ever happened.

**Project activities:** In 2017, ADI held trainings for journalists, students of law and journalism, info sessions, round tables, and monitoring of trials that are conducted on cases of hate crimes and hate speech, mapping of cases of hate crimes and hate speech, as well as preparing a short documentary film.



**Results:** An analysis on the impunity of hate crimes was prepared for 2016. Established a stronger cooperation with the Ministry of Justice of BiH, the Ministry of Internal Affairs of the FBiH, Republika Srpska and local self-government bodies, 10 meetings were held and their support was provided during the monitoring of incidents. 2 round tables, 2 info sessions and 3 trainings on the topic of hate crime and hate speech - 182 participants equipped for recognition of hate speech and hate crime. The premiere of the documentary film was held on the International Peace Day - 350 people watched the film, and the film was screened on BHRT1 - over 160,000 people.

## Project: "Strengthening Investigation and Prosecution Capacities in the Western Balkan Countries – Financial Investigations as a Tool to Combat Organized Crime and Corruption"

Implementation period of the project: 15/04/2017 – 14/04/2018

Donor: Embassy of the Kingdom of the Netherlands in Montenegro

Project leader: Centre for Monitoring and Research (CeMI), Montenegro

Project partner: Association for Democratic Initiatives Sarajevo and Transparency

Serbia

**Target group:** prosecutors, judges, police officers, and other law enforcement officials in charge of carrying out financial investigations in cases of corruption and organized crime

**Place of implementation of the project:** Bosnia and Herzegovina, Montenegro and Serbia

The overall objective of the project: Improving the efficiency of the judiciary system and law enforcement in the countries of the Western Balkans

Short description of the project: The countries of the region are faced with the problem of low level of experience and knowledge of practitioners - prosecutors, judges, and law enforcement officials - to use financial investigation mechanisms provided by national criminal justice systems. The project was launched with the aim of improving the operational capacities of prosecutors, judges and law enforcement officials in the implementation of laws from Montenegro, Serbia and Bosnia and Herzegovina, and the use of financial investigations in cases of corruption and organized crime, as well as for improving cooperation and coordination between institutions involved in the conduct of financial investigations, law enforcement agencies (at national and regional level), tax administration, property administration, money laundering administration and terrorist financing. The project consists of three parts, the first part of which focuses on assessing existing legislation and practice of conducting financial investigations in Montenegro, Serbia and Bosnia and Herzegovina. The second part of the project is focused on the organization of capacity building programs for prosecutors, judges and law enforcement officials from Montenegro, Serbia and Bosnia and Herzegovina. The third part of the project is focused on improving national and regional cooperation in the conduct of financial investigations, with a special emphasis on the exchange of experience between law enforcement institutions, as well as on interregional cooperation.

**Project activities:** Preparation of three reports on the legal framework and practice of conducting financial investigations in Bosnia and Herzegovina, Montenegro and Serbia, seminars, round tables, study visits to the Netherlands, and regional final conference.



**Results:** The first report on the legal framework and practice of conducting financial investigations in Bosnia and Herzegovina was prepared; A national meeting was held in Sarajevo attended by 14 participants and a round table with 25 participants from representatives of the Ministry of Interior, cantonal and district prosecutors' offices, judicial and prosecutorial training centers, courts; approximately 40 representatives of law enforcement agencies have established better inter-institutional cooperation.

### Project: "Restoring Civic Mission of Education – Window of Opportunity for Change"

Implementation period of the project: 22/05/2017 – 21/05/2020

**Donor:** US Agency for International Development (USAID) within the Conflict Mitigation and Reconciliation Programs and Activities (Global Reconciliation Fund).

**Project leader:** Helsinki Committee for Human Rights, Bijeljina **Project partner**: Association for Democratic Initiatives Sarajevo

**Target group:** students, teachers, professors and educational institutions in Bosnia and Herzegovina

**Place of implementation of the project:** Podrinje, Posavina, Central Bosnia, Krajina i Herzegovina

The overall objective of the project: Reducing the impact of the lack of systemic reconciliation in places of war conflicts through the strengthening of the civic education mission in BiH

Short description of the project: Although the war in Bosnia and Herzegovina ended 23 years ago, its consequences are still present in all segments of the society. Painful experiences in the war, social crisis and economic poverty have caused nationalism, ethnic animosity, xenophobia, intolerance and discrimination to become the dominant model of thinking and behavior, opening up ways of radicalization and extremism, especially among young people. Local communities continue to be subdivided into entity lines, although they were geographically, socially, culturally and economically connected before the war. Despite some progress made by BiH in implementing the necessary reforms to establish a democratic society, BiH remains geographically, politically and ethnically divided. The goal of the project is to reduce

the impact of the lack of systemic reconciliation in the places of war conflicts through project activities through the strengthening of the civic education mission in BiH.

**Project activities:** Meetings with target groups and beneficiaries in Podrinje, Posavina, Central Bosnia, Krajina and Herzegovina, consultation meetings, three study visits to Serbia, Croatia and Montenegro, five three-day trainings for teachers, two traveling schools for peace, advocacy, and promotion and information about the project and project activities.



**Results:** 3 consultation meetings were held in 3 regions: Posavina, Central Bosnia and Podrinje with teachers and professors from these three regions; 1 study visit for the representatives of the ministries of education from Bosnia and Herzegovina to the Republic of Croatia was held within the framework of which meetings were held in the Ministry of Science and Education of the Republic of Croatia and non-governmental organizations; 1 traveling school for peace for youth from the Posavina Canton was held; and 2 meetings of the project advisory board and 3 project team meetings.

### Project: "Strengthening Public Trust in Prosecutorial System in BiH through Improving Transparency and Accountability"

Implementation period of the project: 01/07/2017 - 31/10/2018

Donor: High Judicial and Prosecutorial Council and Government of Switzerland

**Project leader:** Transparency International Bosnia and Herzegovina **Project partner**: Association for Democratic Initiatives Sarajevo

Target group: Prosecutors' offices in BiH, high school students, citizens of BiH

Place of implementation of the project: Bosnia and Herzegovina

The overall objective of the project: To strengthen capacities of prosecutors' offices to take a leading role in coordinating activities related to the implementation of the

activities of the Strategy for dealing with persons who come into contact with prosecutors' offices in Bosnia and Herzegovina.

**Short description of the project:** One of the key problems in BiH is the low trust of the public in the judiciary system. According to the results of the survey, 62% of respondents receive information via television, 28.6% by radio, 17.6% by daily press, and 14.4% by internet. Additionally, part of the research, which is also part of the Strategy for dealing with persons who come into contact with the prosecutors' offices from January 2017, was also focused on trust in public institutions, in which the range of respondents' responses show low general trust in the state and public institutions of all kind. It can be concluded that one of the reasons is that not all available methods are used to familiarize the community with the work of prosecutors' offices and very few publicly available information.

**Project activities:** Creation of citizen motivation plan for communication with prosecutor's offices in BiH, focus groups, creation of a brochure for citizens, establishment of citizen's forums with public institutions and civil society organizations, public debates, short documentary film, and visits of high school students and university students in the prosecutor's offices in BiH.

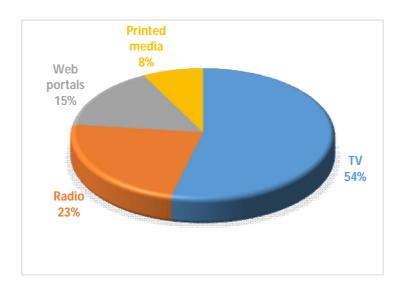


Results: A Project Advisory Board was established composed of representative of the HJPC's Standing Committee for the Efficiency of the Prosecutor's Offices, representatives of the prosecutor's office and representatives of CSOs. A detailed citizen motivation plan has been developed that contains specific motivation tools. The first focus group was held with a total of 11 participants from the representatives of the Prosecutor's Office of BiH, the Prosecutor's Office of the Zenica-Doboj Canton, the District Public Prosecutor's Office of East Sarajevo, the Federal Prosecutor's Office of the Federation of Bosnia and Herzegovina, the Cantonal Prosecutor's Office of the Sarajevo Canton, the Judicial and Prosecutorial Education Center and CSOs Trial Internacional and Vaša prava. In order to create a citizen's brochure, 20 interviews with citizens who were in contact with prosecutors' offices were held, and prosecutors with whom intensive cooperation will be established during project implementation period.

#### **MEDIA**

Within the framework of advocacy activities, ADI promoted the work of the organization as well as project activities through media roles, giving interviews and participating in press conferences:

- 3 interviews Radio Free Europe / Radio Liberty
- 3 interviews Federal television
- 2 interviews BHRT1
- 1 interview na Radio television Una-Sana Canton
- 1 interview Public television RTV Bihać
- 1 interview Daily newspaper "Avaz"
- 1 interview web portal "Klix.ba"
- 1 interview web portal "Buka Magazin"



### **PARTNERS** (Partners in BiH and international partners)

PARTNERS IN BiH	INTERNATIONAL PARTNERS	
Agreement Plus Network,	Association for Democratic Initiatives Gostivar	
www.civilnodrustvo.ba	- Macedonia	
American Corner BiH	Association of Civil Society Development Centre (STGM) – Turkey	
Association "Vaša prava BiH"	Belgrade Centre for Human Rights - Serbia	
Association BH Journalists	Centre for Monitoring and Research (CeMI) –	
	Montenegro	
Association Youth Center Gornji Vakuf/Uskoplje	Civil Rights Program in Kosovo (CRP/K)	
Brčko District Judicial Commission	Danish Institute for Human Rights (DIHR)	
Center for Interdisciplinary Studies, University	European Citizens Action Service (ECAS) –	
of Sarajevo	Belgium	
Centers for Civic Initiatives	Freedom house Serbia	
Centre for Youth KVART	Human rights organization "Equality" – Serbia	
Civil Society Promotion Centre (CPCD)	Law Centres Network (LNC) – Great Britain	
Department for Education of the Brčko	Lawyers' Committee for Human Rights	
District of BiH	(YUCOM) – Serbia	
Faculty of Law, University of Bihać	National Association of Citizens Advice	
a various x summanament de centrales x especies de la secono	Bureaux (NACAB) – Romania	
Faculty of Law, University of Sarajevo	National Association of Citizens Information	
	Services (NACIS) – Ireland	
Faculty of Law, University of Tuzla	National Foundation for Civil Society	
ALL DESCRIPTION OF THE PROPERTY OF THE PROPERT	Development – Croatia	
Foundation Public Law Centre	Transparency Serbia	
Helsinki Committee for Human Rights		
Human Rights Center, University of Sarajevo		
Human Rights Office Tuzla		
Infohouse		
Justice Network in Bosnia and Herzegovina		
Legal web portal "ePravo.ba"		
Mediacentar Sarajevo		
Ministry of Education, Science and Youth of		
Sarajevo Canton		
Ministry of Education, Science, Culture and		
Sport, Central Bosnia Canton		
Ministry of Education, Science, Culture and		
Sport, Posavina Canton		
Ministry of Education, Science, Culture and		
Sport, Una-Sana Canton		
Ministry of Education, Youth, Science, Culture		
and Sport of Bosnia-Podrinje Canton Goražde		
Ministry of Science, Education, Culture and		
Sports of Herzeg-Bosnia Canton		
Ministry of the Internal Affairs of the Zenica-		
Doboj Canton		
Municipality of Bijeljina		
Municipality of Foča		
Municipality of Goražde		
Municipality of Jablanica		
Municipality of Vareš		
Municipality of Vitez		
CONTRACTOR AND THE STATE OF ST		
Network for Building Peace		

Press Council in Bosnia and Herzegovina	
Sarajevo Open Centre (SOC)	
The Chamber of Economy of Tuzla Canton	
Transparency International B&H	
Twinning Platform	
University "Džemal Bijedić" Mostar, Faculty of Law	
Youth Council of Mostar	
Youth Initiative for Human Rights (YIHR)	

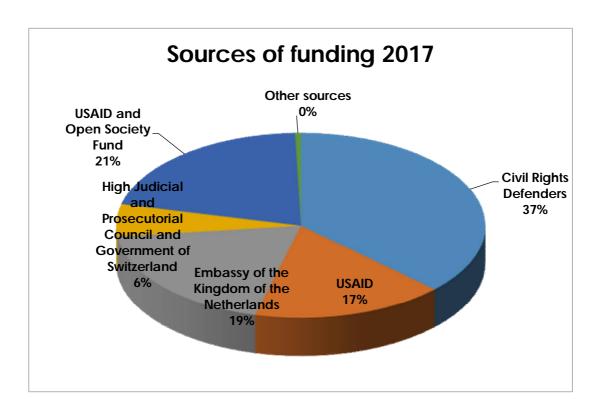
#### **DONORS**

- Embassy of Kingdom of the Netherlands
- o British Government
- o Canadian Embassy
- o Catalan Ombudsman
- o Civil Rights Defenders
- o European Commission
- o Open Society Fund BiH
- o Ministry of Foreign Affairs of Denmark (MFA)
- o Swiss Embassy Sarajevo
- o UNDP BiH
- o US Embassy BiH
- o USAID
- o USAID/JSDP
- o High Judicial and Prosescutorial Council of BiH
- o Government of Switzerland

### **FINANCIAL REPORT FOR 2017**

### Sources of funding in 2017

No.	DONOR	AMOUNT IN KM	PERCENTAGE
1	Civil Rights Defenders	61.402	37,14%
2	USAID	27.852	16,85%
3	Embassy of the Kingdom of the Netherlands	31.677	19,16%
4	High Judicial and Prosecutorial Council of BiH	9.300	5,62%
5	USAID and Open Society Fund BiH	34.264	20,72%
6	Other sources	843	0,51%
	TOTAL	165.337	100,00%



### Income statement for 2017

DESCRIPTION	PREVIOUS YEAR (2016)	CURRENT YEAR (2017)
A INCOME		
HUMANITARIAN INCOME	95.111	149.814
OTHER INCOME	2.168	843
TOTAL INCOME	97.279	150.657
B EXPENSE		
MATERIAL AND ENERGY	7.100	4.281
SERVICES	63.743	88.985
SALARIES	28.407	50.643
AMORTIZATION	894	960
TRAVEL EXPENSES	1.662	5.169
OTHER EXPENSES	4.416	5.844
TOTAL EXPENSES	106.222	155.882
C RESULT		
EXCESS INCOME	-	-
EXCESS EXPENSES	8.943	5.225

#### **EMPLOYEES**



Snježana Ivandić Ninković Director Phone. +387 33 262 415 Fax +387 33 262 416 snjezana@adi.org.ba



Božana Puljić Phone.+387 33 262 415 Fax +387 33 262 416 bozana@adi.org.ba



Dajana Čelebić Phone. +387 33 262 415 Fax +387 33 262 416 dajana@adi.org.ba



Mirela Vrana Phone. +387 33 262 415 Fax +387 33 262 416 mirela@adi.org.ba

### **CONTACT INFORMATION**

### **Association for Democratic Initiatives**

Zmaja od Bosne 8 71 000 Sarajevo, Bosnia and Herzegovina **Phone** +**387 33 262 415** 

Fax +387 33 262 416

www.adi.org.ba

