



Triple A for Citizens

Supporting Access to information, Advice & Active help

Regional Conference

Citizens' access to information, advice and active help in Western Balkans and Turkey

Sarajevo, Hotel Bosnia (Conference Room)
27th and 28th November 2014

AGENDA

Day one, Thursday 27th November 2014

9.30 - 10.00	Registration of the participants
10.00 - 10.30	Welcome and introductory remarks - Kenan Hadžimusić, Senior Manager, Programmes and Fundraising, European Citizen Action Service (ECAS) - Snježana Ivandić Ninković, Director, Association for Democratic Initiatives (ADI) - The representative of the EU Delegation to BiH
10.30 - 11.30	Presentation of the results of Triple A for Citizens in phase I - Ernesto Razzano, mentor of the Triple A project - Noeleen Adams, Law Centres Network (LCN), UK - Deirdre Casey, National Association of Citizens Information Services (NACIS), Ireland - Alina Iosifescu, National Association of Citizens Advice Bureaux, Romania
11.30 - 11.45	Coffee break
11.45 - 13.00	Best practices in providing advice, information and legal assistance in Croatia, Serbia and Bosnia and Herzegovina – Presentation of six pilot projects: - Human Rights House, Croatia - Zagreb Legal Clinic, Croatia - Network of Committees for Human Rights, Serbia - Together Together, Serbia - Vaša Prava, Bosnia and Herzegovina - Foundation of Local Democracy (FLD), Bosnia and Herzegovina
13.00 - 14.00	Lunch
14.00 - 14.30	Best practices in providing advice, information and legal help in Turkey and Kosovo Presentation of three pilot projects: - Capacity Development Association, Turkey - Centre for Legal Aid and Regional Development – CLARD, Kosovo - NGO Voice of Roma, Ashkali and Egyptians – VoRAE, Kosovo



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14.30–16.00	<p>Discussion on existing legislation and practice in the field of free legal assistance in the region and further improvement. Moderator: Kenan Hadžimusić, ECAS, Belgium</p> <ul style="list-style-type: none"> - Snježana Ivandić Ninković, ADI, Bosnia and Herzegovina - Tezcan Eralp Abay, STGM, Turkey - Dunja Čurčija, CRP Sisak, Croatia - Milan Antonijević, YUCOM, Serbia - Naim Osmani, CRP/K, Kosovo
16.00- 16.15	Break
16.15-16.30	Conclusion and announcement of topics for the educational workshops the next day
16.30 - 17.00	<p>Information about the continuation of joint activities in the next phase 2014-2016</p> <ul style="list-style-type: none"> - Kenan Hadžimusić, ECAS - Noeleen Adams, LCN

Day two, Friday 28th November 2014

Educational workshops - four groups :	
9.30 - 12.00	<ul style="list-style-type: none"> • 1: Introduction to the principles of functioning of legal clinics – Professor Slađana Aras Kramar, University of Zagreb and Anthony Valcke, ECAS • 2: Sustainable financing of the work of organizations providing free legal aid, advice and information with special emphasis on public funding – Dunja Čurčija, CRP Sisak and Noeleen Adams, LCN • 3: Systems and methodology for recording information when working with citizens and their application in public advocacy – Emir Prcanović, Vaša Prava and Deirdre Casey, NACIS • 4: Providing advice, information and legal assistance to victims of hate speech and hate crimes – Snježana Ivandić Ninković, ADI and Amra Kadrić, FLD
12.00 - 12.30	Coffee break and press conference
12.30 -13.30	<p>Joint discussion with the participants on the conclusions of the workshops</p> <ul style="list-style-type: none"> - Snježana Ivandić Ninković
13.30 - 15.00	Lunch

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